



# Resolve Prepare

## Privacy Impact Assessments for New Zealand Law Firms

### Protect Client Trust. Ensure Compliance. Mitigate Risks.

At **Resolve Technology**, we empower New Zealand law firms to safeguard sensitive client data while staying compliant with the Privacy Act 2020. As specialists in **IT security** and **managed hosting** for the legal sector, we understand the unique challenges you face—whether adopting new technologies, managing client records, or navigating regulatory demands.

Our **Privacy Impact Assessment (PIA)** services are tailored to your firm's needs, helping you identify privacy risks, implement robust protections, and build client confidence.

### Why Your Law Firm Needs a PIA

In today's digital landscape, law firms handle vast amounts of personal information, from client financials to sensitive legal documents.

A PIA is your roadmap to compliance and security, ensuring your projects align with the Privacy Act's 13 Information Privacy Principles.

### Tailored Solutions for Your Firm

We offer flexible PIA engagements to suit law firms of all sizes, with transparent pricing and customizable options.

Let Resolve Technology guide your firm with expert Privacy Impact Assessments. **Schedule a free 15-minute discovery call** to discuss your firm's privacy needs.



## Our PIA Services

Resolve Technology delivers **practical, tailored PIAs** designed for law firms of all sizes. Our process is rooted in our deep expertise in legal IT security and managed hosting, ensuring solutions that are both compliant and operationally efficient.

### What's Included

- **Comprehensive Risk Assessment:** Evaluate privacy impacts of new projects or system changes.
- **Compliance Mapping:** Align with the Privacy Act 2020 and New Zealand Law Society standards.
- **Actionable Recommendations:** Implement controls like encryption, access restrictions, or staff training.
- **Clear Reporting:** Receive a detailed PIA report with a risk register and practical solutions.
- **Ongoing Support:** Access training and follow-up audits to maintain compliance.

### Additional Value

- **Data Ethics Guidance:** Go beyond compliance to address ethical data use.
- **Re-identification Risk Analysis:** Protect anonymized datasets from re-identification risks.
- **Privacy by Design:** Embed privacy protections from the start, saving time and costs.

### Benefits of a PIA with Resolve

- **Protect Client Data:** Demonstrate your commitment to safeguarding the sensitive data you hold on behalf of your clients, to enhance client trust and confidence.
- **Ensure Compliance:** Understand Privacy Act 2020 requirements and develop a plan to avoid breaches and penalties including opportunities for broader stakeholder engagement.
- **Risk Assessment:** Be able to demonstrate risk assessment and mitigation including appropriate policy and risk frameworks.
- **Risk Management:** Identify potential privacy issues early before they become breaches.
- **Understand Technology Adoption implications:** on-premise or cloud-based systems, genAI, with privacy by design.
- **Enhance Reputation:** Position your firm as a leader in client privacy data protection.

### Why choose Resolve Technology?

- **Legal Sector Expertise:** Trusted by New Zealand law firms for IT security and managed hosting, we understand your operations—from trust accounts to client confidentiality.
- **Practical Approach:** Our PIAs are designed to be actionable, balancing compliance with your firm's resources and goals.
- **Local Knowledge:** Deep understanding of the Privacy Act 2020 and guidance from the Office of the Privacy Commissioner.
- **Proven Track Record:** We've helped legal and non-profit clients like JH Law and NZCLE strengthen their privacy practices.